We will remember them





Window display competition

Nigel, Jackie and Matthew were pleased to see so many office windows dressed for Remembrance Sunday. In what will hopefully become an annual event the windows were judged on their appearance with the winner receiving a £100 donation to their local Royal British Legion.

The judging process was not straight forward and Nigel comments 'I was still torn on the decision. What a fantastic, and I mean fantastic, job done by all. The most amazingly difficult decision to put one ahead of any other. They were all so good. I loved the things from the schools and the personal items. I am very proud to be a part of this'. All the windows can be viewed on pages 2 and 3.



Congratulations to Joanna at Clifton who designed the winning window. She is pictured left with Laurence Barber (Royal Navy), Vicki Holmes (Lance Corporal Kieron Hill's mother, the window was dedicated to LC Hill and included a photograph of him), Jolene Perry (Royal Britsh Legion) and Celebrant Steve Eustace who provided Joanna with some of the artifacts.

In this issue



Remembering (the other) Arthur William Lymn

We have been given kind permission to reproduce a blog from Matthew Fox who is Nigel and Jackie's third cousin once removed.

Page 8 and 9



Rolls-Royce Enthusiast's
We were pleased to welcome 24
Rolls-Royce enthusiasts on Sunday
18th November

Page 12

Remembrance windows

from Emma Percival













Top row - Aspley, Laura made the 'Tommy' figure out of card and handmade the poppy cascade. Carlton, Lesley created the display with knitted poppies.

Second row - Clifton, Joanna had many artifacts lent to her (please see below). Hucknall, Caroline designed a window in very limited space.

Bottom row - Ollerton, Colum added artwork from local children. Osmaston Park, Mark's annual Remembrance poster competition winners displayed.

Note from Nigel - I was so pleased with all the effort which has gone into all of the displays. I have therefore decided that the company will donate £50 to the local British Legion of all the offices which took part.





Above - Sutton, Karen created her window around the existing headstones. West Bridgford, Sarah created a multicultural window.

Raffle tickets

available from Emma Percival





Tickets on sale here









Note from editor - as you may have read in last months Newsletter, October saw the sad news of the death of our retired colleague Nigel.

Nigel dedicated 41 years to Ernest Smith (now A. W. Lymn The Craftsmen in Stone). At his funeral, his son Ash, a professional writer, poet and comedy performer gave the following tribute.

It was truly fitting for Nigel, and Ash has given us permission to reproduce it in the Newsletter.

For more information about Ash, please visit his website http://ashdickinson.com



Nigel Edward Dickinson - A Tribute

from Ash Dickinson

A monumental mason most of his working life, a man defined and ennobled by his work; a monument to his time and environment- strong, stoic, his true feelings something of a mystery- my Dad was nonetheless a gentle and sensitive giant of a man. Only last year, a goldfinch got into the conservatory, beat its wings against the window in a panic of feathers. As I flailed and flinched likewise, Dad merely plucked that little body from the air, cupped it in one huge paw. That bird could have been wrapped in gossamer. He rarely raised his voice, remained even-tempered even as I floundered and thrashed over maths papers and puncture repairs. There were Saturday afternoons spent in graveyards: I played with my Star Wars figures as he diligently worked, the green glass chippings an alien landscape, car door open to hear the football commentary. He and Mum gave me a lifelong love of spectator sports. I toured the circuits- Mallory, Donnington, Brands- from the low-octane of a pram. Sheene, Uncini, Schwantz, Rossi- these were our gods.



There was nothing he couldn't construct or repair, improve upon- my childhood home is living testimony to his skills (why didn't I watch him more and ask questions? Had I, these hands might be good for something other than typing). Things were not just right, they were Dad-right. He was an enthusiastic cook (since I turned vegetarian, every visit would see something new attempted-my choice was never criticised, only ever catered for). He kept an open mind and an open ear- I was amazed to find he bought himself not one but three Taylor Swift albums! Country was his big musical passion, however. Country and Western- both kinds. The Reader's Digest Guides were the Master Tapes, the soundtrack of day trips and long European drives. Me and my brother in the back seat, black leatherette boiling in the summer heat, alternately picking up bare thighs like lizards with scolded desert feet; Dad DJing dustbowls. The back cover, a roster of improbable names-Dolly and Merle. Hank. We wanted Whitesnake and Paradise City, but got Love Is Like A Butterfly and whatever was Conway Twitty. I went to an Americana gig recently and loved it. He was ahead of my curve, preparing me for some far-off world.

He was a keen cyclist, a very fit man into his eightieth year, could take Breckhill Road in the highest gear. Never showy, he could easily keep up with people half his age. He would tan flicking through holiday brochures. He read a terrible newspaper (for which I increasingly lambasted him); despite this, I would always bring him my crosswords to finish- I make some claim to be a wordsmith, he could put me to shame. Where did he get all this vocabulary and knowledge? At places of interest, my brother and I would race ahead, think we'd seen it all and return only to find him still reading the first plaque, taking in every word. He would read everything. Facts and history interested him. This decent, caring man, for whom nothing was ever too much effort. My Dad.

Theatre Coffin

from Gordon at Holy Rood



I couldn't get a good photo in the lighting Hucknall's loss is Nottingham's gain! we used but these shots will give an idea of how we used the theatre coffin at our Halloween alternative 'Scary Stories'. We James at St. Mary's whilst Jackie, Julia had a Bluetooth speaker inside with the occupant scratching and knocking with a spectral 'help me' at a suitable point in the story tour.

Many thanks for the use of the coffin and the hats, really added to what we were doing.

Caption Competition



Congratulations Sarah, a bottle is on its way to you.

The Annual Bereavement Service at Wilford Hill is due to take place on Saturday 1st December at 10.30am. This event is sponsored by the company and Jackie requires some volunteers. If you can help then please email Jackie.

Revd James Pacey

from Alan Matthews



Catherine and Caroline along with their children attended the final service for and Alan attended his Institution at St. John the Evangelist.

Newsletter by email

from Emma Percival



Welcome to all our new online subscribers - if you are interested in getting the newsletter by email then please subscribe here http://www.lymn.co.uk/ funerals/newsletter

Remembrance Services





Caroline and Catherine attended Hucknall Remembrance parade, whist Colum and Jonathan released doves in Ollerton.

New windows at West Bridgford and Ollerton







The Family Funeral Service

Client comments collected during October 2018

After each funeral we send a questionnaire out with our invoice. There is a section 'Were there any aspects of the funeral directors' service that you particularly liked?', The comments from the most recent are here, in regular font. The initials at the end of each comment relate to the funeral arranger and the funeral director, for example EC/JLR was arranged by Ellie and conducted by Jackie.

Any comments in *italics* are from letters received.

Online reviews are also available at https://www.funeralzone.co.uk/funeral- directors and https://www.facebook.com/pg/awlymn/ reviews/

Drivers

Excellent – 69 Good – 11 Satisfactory – 1

City Flowers

Excellent – 39 Good – 5 Satisfactory - 1

Arnold

The gentleman who was in charge at the service was a very good ambassador for your firm – very kind & gentle. EC/RK
All the service provided. NMR/NMR

I was impressed with all of the service but in particular the compassion shown by everyone involved. DD/RK Everyone was caring and compassionate and very helpful. EC/RK

Ellie had plenty of time for us. EC/RK I liked how the gentleman walked at the front of the hearse and the stopping outside AWMC tribute. EC/RK Warm professionalism, full assurance given and everything carried out. EC/TK

It was very personal and very efficient. EC/JLR

Communication was excellent. The service officiant Victoria Corden was amazing, A Wonderful Service. EC/JLR

Aspley

Keeping us fully informed of the doctor and Coroner's decision. LF/TK

Beeston

The very understanding way they dealt with us personally and the funeral details. NH/RJM

I was advised about proceedings from collection from the hospital right up to the return home. All was exactly as explained. DMC/KH

Bingham

All else was to a good standard. RK/BM

All of it, very professional & friendly. DTL/DTL

Both Jane & Dominic took the time to explain things, I never felt rushed in making my mind up. JK/DTL Felt very personal service & totally professional, respectful & caring. DTL/DTL

At funeral they were very accommodating. DTL/DTL

Good Morning, I wanted to thank you for the wonderful send off for my Dad, courteous but very human. My Dad was very big on tradition and respect having been a Royal Marine and you absolutely did him proud. A lovely

coincidence was also the driver of the second phantom - David. He drove Dad's daughters and granddaughters to church and to the Crem. A comforting connection. Poor chap put up with a lot of chatter!

Bulwell

My family and I liked every aspect of your service. With having to deal with the death of my mother, the professional and friendly way you went about your business made the whole process very easy to deal with. KLN/ TK

The staff were friendly and put us at ease. KLN/JRC

Dealing with one person (Kim) Bulwell branch was appreciated as she became aware of your needs & who you were. KLN/TK

Carlton

The understanding given the time, given to make choices and the calming feeling. NMR/TK

Always a warm & friendly welcome from Mark & his team, Special thanks to Jackie for her excellent service on the day. LAB/JLR

Clifton

Memory box – including cards & Order of Service. JMW/BM I felt I was given time to make my choices. JF/NMR

Cotmanhay

The attention given to the family. MS/MS

Derby

Refined attention by Dan was very good. It was regrettable he was away at time of funeral, other than the flower arrangements went as planned. DB/DMT

Very respectful to my Dad. DB/KH

Hi Dan and Derek,

I just wanted to say thank you for your professionalism and time when sorting my mum's funeral. It's been a really difficult time for us but you made organising the funeral as straight forward as possible.

Thank you.

Hucknall

When they came to the house to arrange the funeral they took their time and were really friendly, just like being part of family. Which made us feel at ease at a different time. CAB/CAB

Ilkeston

Everything was presented perfectly. SF/SF

Scott is an asset. We had lost my dad 3 months previous, he was aware of this and dealt with the situation excellently. SF/SF

The time and patience given to elderly family members by Scott. The way we were guided through the process made everything easier. SF/SF

Long Eaton

Very approachable, could feel you could talk about anything. LJC/LJC Very caring and passionate about the work they did. LJC/LJC

Mansfield

Not any aspects but all aspects. Everyone agreed what a beautiful service it was for us. Michael would have been proud. DC/DC

Mansfield Woodhouse

All of it. SEJ/AA

Nottingham

Being greeted at the crematorium by Jackie Lymn Rose. MR/JLR
All aspects – well conducted and arranged. BM/RK
As I left the chapel the loan of a lovely hand was offered to me, a comfort indeed. MR/JLR
All of it, excellent. MR/TK
Megan & the other lady were fab – thank you both. MR/JLR

Ollerton

Colum managed to get the hearse up to my door step. Drew (Celebrant) read my mum's history word for word. Overall service managed really well. CJO/CJO

Osmaston Park

Everything was done nicely. MC/KH Very much appreciated Mark's friendliness and professionalism. MC/MC

Radcliffe on Trent

Personal attention. BM/NLR Very friendly and very professional. JK/JK

Celebrant –Rebecca White – was excellent. Help from Lymns by Jane at Radcliffe was unbelievable. JK/JK

Ruddington

The service in the chapel. TLS/BM

Shirebrook

Had a home visit from Andy Askew – really helped us with our plans with care and respect! AA/AA Just to say that a difficult and emotional time was dealt with professionally and with care & compassion. Jackie at Shirebrook is a credit to your company. JP/AA

Stapleford

Tracey was excellent from beginning to funeral and beyond, caring & friendly. TSR/TK

Funeral service minister & service itself including all staff present. TSR/JRC

The compassionate caring attitude shown by every member of the funeral directors. In particular Tracey Sweeting-Rowe service to us. Going over and well above our expectations. NH/TK

Most helpful at all times. RJM/RJM

West Bridgford

Friendly, courteous staff. SJD/JK
The service provided by Lymns
from start to finish was outstanding,
compassionate, dignity, respect, quality
– the list goes on Thank you. AMB/
TLS

Confirmation phone call night before funeral very reassuring all was in hand. SJD/SJD

To Sarah and Andrew, Just wanted to say thank you for everything you did to make a difficult day bearable. Also for the help and support in organising the funeral. Thank you also to our driver, Malcolm who helped us during the journey to Wilford Hill. Thank you all.

Dear Sarah, I would just like to thank you very very much for your services. The order of service was produced beautifully and everybody else thought so too!! You were extremely helpful with the arranging of the funeral. I must say that you really did make a very sad and difficult situation for me a lot easier. I really do appreciate that.

Wollaton

Louise (Wollaton Branch) on day of funeral took me by the hand and led me to flowers handing me a rose from the spray off coffin. She spoke to me like a friend not like a job. NAA/LJC Nicky & Richard were outstanding as was Heather the Celebrant. The flowers were absolutely beautiful. NAA/RJM Punctual and dignified. NAA/RK

The Craftsmen in Stone

Dear Mary, Thank you for your help on the telephone yesterday. I was able to go to Beeston Cemetery and see the memorial to our Mum and Dad. We are very pleased, it looks beautiful, thank you and the staff for the completion of the work.

Ben, thank you again for your assistance and support at my mum's funeral. Your service and professionalism meant so much to me. I also appreciate your staff, please pass on my wishes to them all. You personally have been a tremendous help and I very much appreciate

everything that you have done for me. I will forever be grateful for your kindness.

Could Do Better

Wasn't happy with presentation of deceased.

Absence of the flowers on the coffin, notified only to us when the hearse arrived, unsatisfactory.

Delays on client receiving funeralzone info and ashes.

No contact had been made with Vicar and Church.

Remembering Arthur William Lymn. 1st July 1894 - 11th May 1915

from Matthew Fox

Growing up, I all too gradually became aware that Fox, by rights, shouldn't be my surname. While my parents patiently explained this to me a few times in my youth, it took years to penetrate my consciousness that the death of a young soldier and ensuing remarriage by his widow led quite randomly to my having what I consider a pretty cool family name of Fox. Until more recently I wasn't too curious why this was the case.

Arthur William Lymn was born in 1894 in Nottingham, the second-eldest among six siblings. Within a couple of decades the Lymn name would gain some public profile in Nottingham with the launch in 1907, by Arthur's namesake and uncle, of a business as a casket-maker and undertaker.* Against improbable odds, A.W. Lymn The Family Funeral Service remains in operation to this day, owned and operated by the fourth and fifth generations of the



family, with 26 locations throughout Nottinghamshire and Derbyshire.

But back to the nephew, the younger Arthur William Lymn: according to the 1911 U.K. census, he was a butcher's "errand lad" and by the time he joined the Sherwood Foresters in 1913 he was a fitter's labourer employed at the Trent Bridge car works. He married and impregnated (though not necessarily in that order!) a woman who would become my great-grandmother, the 19-year-old Sarah Lindley, in the fall of 1914.

Details of Arthur William's war record are known today, something of a rarity in that many personnel documents archived from the Great War did not survive the bombings of government buildings in WWII. His record reveals that he enlisted in the Territorial Force on June 9, 1913, standing 5' 7" and weighing 136 lbs. He was mobilised on August 5, 1914 having agreed to serve overseas, and served at home until February 27, 1915. The following day, he travelled to France, never to return.

A local news clipping noting Lymn's passing. Later that spring and in his absence, Sarah Lymn gave birth to my paternal grandfather, Arthur Frederick Lymn, on April 29, 1915. But just 12 days later, on May 11, Arthur William was killed in action just outside Ypres, Belgium. He suffered a bullet wound to the jaw and mouth and died from a hemorrhage at the 46th Division Field Ambulance. He qualified for the 1915 Star, British War Medal and Victory Medal.

His war record captures in detail the personal effects that were returned to Sarah Lymn in Nottingham following his death: a disc, two rings, a watch, a fountain pen, a crucifix, two pocket books, a prayer book, a dictionary, purse, knife, cigarette case and holder, scissors, letters, post cards, a bolt, a comb and a mirror.

Very little in the preceding paragraphs, particularly surrounding the circumstances or whereabouts of Arthur William's death, was known by my family before the digitization of the Commonwealth War Graves Commission's records. Neither my Grandad, the son born to Arthur William just 12 days before his death, nor my Dad knew where their biological father and grandfather, respectively, was buried. In fact, while researching this story I came



to the realization that in the late-1970s and early-1980s, my Grandad in his retirement lived around the corner from the house in which Arthur William was raised 80 years earlier, a fact to which he was almost certainly oblivious.

My great-grandmother, the widowed Sarah Lymn, would re-marry in 1917; I can't be certain but I presume it would not have been a common occurrence for a young bachelor to marry a widow with child in that era. That bachelor was Herbert Edwin Fox; not that much is documented about him, other than he raised Arthur Frederick as his own son, he was the foreman at a local colliery (coal mines were huge employers and economic engines in the region until the Thatcher era), and he died of stomach cancer in Nottingham at the age of 51 in 1946. That's basically all I know about the man who's responsible for the surname I carry today.

I discovered where Arthur William was buried on Remembrance Day, 2016, thanks to a full-page newspaper ad in The Globe and Mail I happened to read. It directed me to a website that made it incredibly easy to enter a name into a search engine and obtain some basic insight into most Commonwealth soldiers who perished in the war. Within minutes of entering Arthur William's name, I knew where he was buried -- Plot 2, Row A, Grave 1 in a churchyard in the Belgian village of Loker that is home to 214 other

war graves (a mix of British and Canadian soldiers) and is about a 15 minute drive from Ypres, in the area known as Flanders. I called my Dad right away with the whereabouts of Arthur William's grave, it was news to him also. I knew then that I would be visiting Loker sooner than later.

Fast forward to a family holiday to the U.K. in 2018 to celebrate Dad's 75th birthday and my parents' 50th wedding anniversary. Eleven of us had a lovely stay in the Shropshire hills, just outside Church Stretton, with a week of hikes, good meals and laughs shared by three generations; this trip was the catalyst for a side visit to Belgium. After bidding the rest of our party farewell, Kim, the kids and I spent a weekend in London and then took the Eurostar train to Lilles, France. We were booked for three nights in an AirBnB in Ypres, a short 45-minute drive across the border in Belgium.

I went into the trip knowing very little about the WWI battles around the Ypres salient, and while the three-day visit only scratched the surface, it gave me a basic understanding of how miserable life was there in 1915. Some of that is informed by the fact that the Canadian doctor and poet John McCrae wrote "In Flanders Fields" just days before Arthur William was killed -- McCrae's good friend whose death inspired the poem perished on May 2 just a few miles away from where Arthur William would die. Both McCrae's friend and Arthur William passed during the Second Battle of Ypres, best known for being one of the first instances ever of chemical warfare (chlorine was the German's gas of choice), and McCrae wrote extensively about this period in letters to his mother before his own death in 1918.

The sunny day my family and I visited Loker, it was with very mixed feelings. When I stood in front of Plot 2, Row A, Grave 1, I was quite aware that here lay a man whose life was so short -- he died when he was less than half my age. And yet, if he had survived, his life -- and that of his wife and son -would have turned out quite differently, virtually ensuring that I would not be blessed with my life. So while I was sad for his huge sacrifice and lost opportunities, I was also extremely grateful that



he had given life fighting for freedom and for the benefit of generations of descendants to come, even if he was not around to witness, enjoy or shape them.

Arthur William Lymn's grave lies at the far end of the first row.

As a boy growing up in Ottawa and going to high school within spitting distance of a national war memorial that hosts a large ceremony each Remembrance Day, honouring our war dead



has always held a certain gravitas for me, even though I knew no one directly who made such a sacrifice. As I have come to know the story of my great-grandfather, and quite possibly as the first family member to visit his grave in the 103 years he has lain there, I now feel a tremendous and personal appreciation for the sacrifice Arthur William made, as well as those made by so many others. Because when in northern France and in the Flanders region of Belgium, you cannot help but be overwhelmed by the magnitude and scale of loss. The graveyards with their rows upon rows of white stone markers are as numerous and scattered as playgrounds in the suburbs of any Canadian city. When we visited the memorials at the Menin Gate (in Ypres) and Vimy Ridge (in France) where literally tens of thousands of names of those who perished are chiseled into the walls, the mixed feelings of loss and gratitude are epic.

This trip to Flanders opened my eyes to the terrors of war and it shed light on a branch in my family tree that was almost completely unknown to me. I am grateful to have visited Flanders, learning about and honouring a family member, in the year of the armistice centennial. I would like to return at a later time to learn more, and no doubt revisit the Lymn grave.

A page from the Loker Churchyard graves book. Lest we forget 20-year-old Arthur William Lymn. On this and all future Remembrance Days, I'll save a moment to think about him and how his passing changed our family's course. And I'll remember the role of Herbert Fox, giving thanks for helping raise my Grandad, and for the surname I bear.

* I'd like to acknowledge and thank Jennifer Lymn Percival for all she has shared with me since I first reached out to A.W. Lymn The Family Funeral Service. Quite impulsively, in September 2017 I sent an email to the corporate email address asking about possible connections between the business and my great-grandfather. Within hours I heard back from Jenny, the unofficial (but very capable) family historian, that my great-grandfather was the nephew of the company founder. She has since shared photos, family trees and other very useful and interesting information, for which I am most grateful.

Best Practice of the Month

chosen by Nigel, Jackie and Matthew Lymn Rose

Congratulations to Neville Carridice and Peter Parks who has won this months Best Practice award.

Nev and Peter have been nominated by celebrant Cheryl Smith..





'I was thinking last week about how wonderful the A. W. Lymn workforce is right across the board, from arrangers to conductors, drivers and bearers, all working together to make a difference and always prepared to go that extra mile to not only support the families but each other too. Having lost my poppy pin in Gedling crematorium car park on an incredibly windy day last Wednesday, I mentioned to one of your bearers, Peter, my concerns over delivering a service without the poppy pin on display. A few minutes later Peter told me he'd been to look for it

(without being asked to) but had not been able to find it. Upon overhearing the conversation Neville immediately stepped forward removing his pin and handing it over to me to wear. It may seem like the smallest of things, but to me and I am sure a number of people in the congregation it made the biggest of impacts and is symbolic of the huge care and respect that I so often see companywide ~ and I am so grateful to be a part of what you do at A. W. Lymn. It can be a lonely job as a celebrant and yet your company has always made me feel like I am part of the staff rather than a celebrant for hire. Thank you Peter and Neville for your kindness.

Also nominated this month are...

Tracey Sweeting Rowe by Jackie Lymn Rose

'I nominate Tracey for alerting Ops Desk to a missed duty. The consequences of which could have been dire'.

Bob Pooley by Sarah Derbyshire

'I would like to nominate Bob from the Stonemasons. He attended a burial of ashes with me and was just a true gentleman and so kind. The family commented on what a great service he provided. Bob did not know they are family friends and there was no special treatment – he was being the way he would be. It made a very sad time more special.'

CUV 262C





Celebrant Alison Knox catches a lift on the bus.

Stacey organised bus signs for a personalised send off. They are vinyl stickers which are stuck onto the front of the glass and were very reasonably priced. If you need more information then please speak to Emma or Stacey.

Welcome

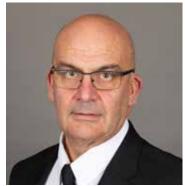
to Lesley, Tina, Neil, Jasper and Samuel



Lesley Eaton based at Long Eaton "I have been working as an Emergency Medical Despatcher for East Midlands Ambulance for the last 2 years and as a casual lister with A W Lymn. I live in South Normanton with husband Andy who is an Emergency Medical Technician with the ambulance service and I have one son, Alex who is 14 years old. I'm a massive dog lover having two at the moment, Brody and Mollie and hoping to add a third. I have wanted to work for the company for a number of years and feel proud to represent the family. I love being there for people and helping in anyway I can. Looking forward to many years with the 'family'. Having had my own business I appreciate the value of a name'.



Tina Clay based at Bulwell
"I live in Kirkby in Ashfield with my
husband Phil. I have three children
Carl (27) Lauren (22) Lidia (11) and
a grandson called Daniel.
I have been a funeral arranger for
two year at Ken Gregory in Sutton
before that I worked at a school as a
teaching assistant and also at Kings
Mill hospital".



Neil Brown based at RHH
'I joined A. W. Lymn as a casual
Driver/Bearer in October after a
lifetime of work in the motor trade. I
am now really enjoying work and also
have more quality time to spend with
my wife Julie and my two sons. In
my spare time I enjoy spin classes,
gardening and a bit of DIY.'



"My name is Jasper Turnbull and I'm 18 years old studying at Derby university a few days throughout the week! I'm originally from a small town in Newcastle called Ponteland where I was introduced to the funeral industry by working over the summer for my uncle's funeral business "Go As You Please Funerals" which was founded and is managed by my uncle - Carl Marlow. I'm excited to continue working for A. W. Lymn funerals to see what will come in the future!



Sam James based at RHH
"Hi everyone, I am Sam and I am
extremely excited to begin my
journey at A. W. Lymn. I have
recently graduated from De Montfort
University with a Bachelors degree
in English. I originally came from
Leamington Spa, Warwickshire, and
grew up around the funeral business.
Hopefully I get the opportunity to
meet many of you, and gain your
acquaintance.

I see A. W. Lymn as a positive career choice for myself and I am very pleased to be working for such an outstanding company.

Welcome back

to Chris



Chris left the drivers in October, due to a bad back but has been invited back to assist Brian in the Coffin Workshop. We are pleased to see you (although not quite as happy as Mary, who now has her lift home and 'mail help' back).

Rolls-Royce Enthusiasts Tour

from Emma Percival

On Sunday 18th November, we welcomed 24 Rolls-Royce Enthusiasts to Robin Hood House for a tour, driving experience and meal. It was lovely that Sheila could join us and she is photographed receiving flowers from RREC Chairman David Towers. We have already received some thank you notes - which are published below.























Matthew, many thanks today to all the staff for your hospitality, never forget today.

Hi Matthew I just want to say a massive thank you to your team especially Neville Carridice what an absolute top gent thank you so much for your vehicles and professionalism.

Dear Emma, Thank you so much for organising the outstanding visit to A. W. Lymn yesterday which everyone enjoyed so much. It was a real highlight being able to ride in and drive the Phantoms. The car is so quiet. Compared with the old Silver Spirit models, the body is so much better controlled, and the ride is very smooth. I also looked at the recently acquired Silver Seraph Park Ward with only 93 miles 'on the clock'. Quite a 'coup' to buy this car, the last long wheelbase Silver Seraph (long wheelbase Silver Seraphs are very rare). All the staff were most friendly - you are a very happy & friendly 'bunch'. As usual, Nigel took control, ably assisted by Matthew and the family. It was interesting to see Matthew's house. Thank you for all you did, much appreciated by all our members.